

Dear Patients,

We hope you and your family are healthy and hopeful. While we're all interested in things getting back to normal, this is still an uncertain time. Our commitment to your safety has always been, and remains, our top priority.

Due to the COVID-19 pandemic, our office has implemented the following additional infection control procedures and safety measures in accordance with the Illinois Department of Public Health (IDPH), Centers for Disease Control (CDC), OSHA, and the American Dental Association (ADA):

- Pre-appointment screening of patients for exposure and symptoms on appointment confirmation call placed the day before appointment.
- Patient notification on arrival as to when to enter office for appointment.
- Mandatory covering of nose and mouth upon entering office (a mask can be provided for you if you do not have one available).
- Further patient screening upon entrance into building by staff member consisting of a questionnaire, temperature and blood oxygen measurement, and hand sanitization.
- Seating in waiting room to be limited to 4 people with appropriate spacing (minors and disable allowed one escort).
- Front desk barrier.
- Office air purification with medical-grade True HEPA filtration throughout.
- Pre-procedural rinse with 1% hydrogen peroxide.
- Appointments will be managed to allow for social distancing between patients. (That may mean you are offered fewer options for scheduling your appointment.)
- Longer appointment times in order to accommodate enhanced infection control.
- External suction system for enhanced aerosol capture.
- High volume evacuation system utilization.
- Enhanced PPE utilization.
- Post-procedure disinfection of operatory with ultra-fine particle fogging.
- Routine disinfection of door handles, bathroom, and waiting area including fogging.
- Clear barrier as appropriate.

We look forward to seeing you again, and are happy to answer any questions you may have about the steps we take to keep you, and every patient, safe in our practice.